



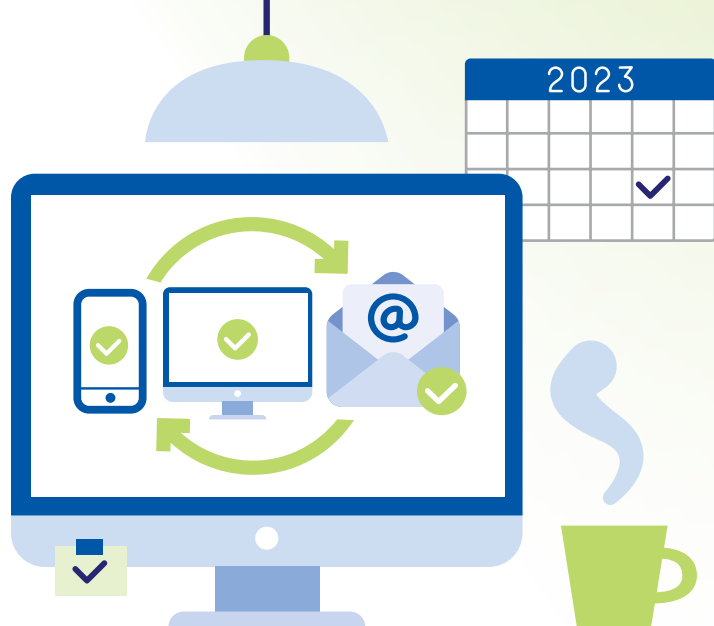
GrandBridge
ENERGY

Has your contact information changed?

We need to know!

If your phone number, cell number or email address has changed, **don't forget to update your GrandBridge Energy account.**

We need this important information to contact you about planned power outages or other urgent service updates.



Choose one of three ways to share your updated contact information

Please include your account number, service address, email, cell and telephone contacts.



Option 1

Email customerservices@grandbridgeenergy.com



Option 2

- Login to the My Account portal at myaccount.brantfordpower.com
- Click **Customer Contact** tab and add your telephone contacts.
Click **Account Contact** tab and update the telephone and email contacts for each account.
- Click **My Profile** tab to update the email address where eBill notices will be sent



Option 3

Call our Customer Service team at [519-751-3522](tel:519-751-3522)

SPECIAL OFFER!



**Update your contact details
before August 1, 2023
to receive five chances
to win \$100.***

* Contest to win one of five \$100 pre-paid credit cards closes on August 1, 2023. Limit one entry per account.