

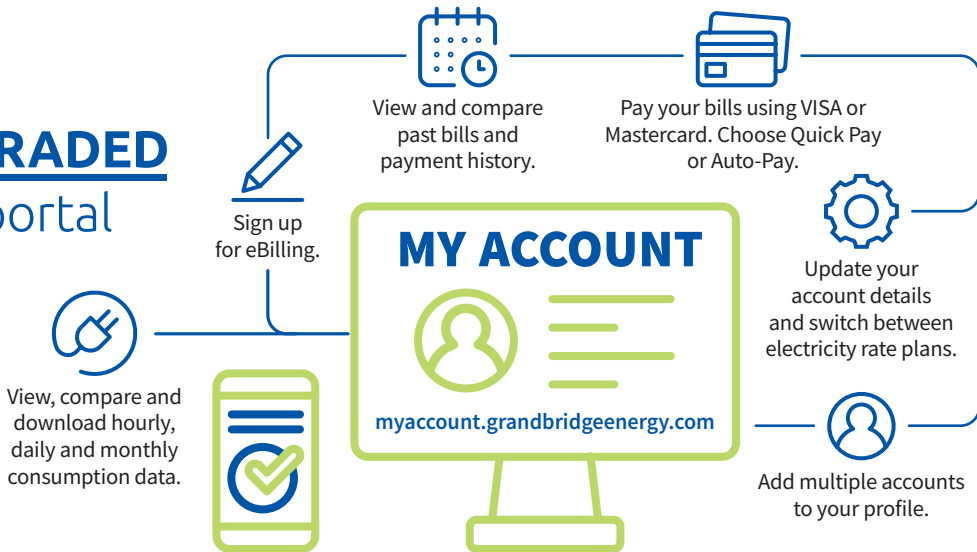


GrandBridge
ENERGY

Introducing the **UPGRADED** **My Account** online portal

My Account offers many online services to help you manage your account.

- It's free, easy-to-use and mobile-friendly.
- Sign up in minutes to get access to your account and great online tools.




Sign up for My Account and login to get started today! Visit myaccount.grandbridgeenergy.com



Signing up for My Account is easy.

Please have your bill handy to sign up and complete the registration.

1. Go to **myaccount.grandbridgeenergy.com**
2. Click the **Sign Up Now** button.
3. Complete the fields in the registration form.
4. If you need help at any point, hover over the  in the fields to get more information.

- Tip:** Add 00 to the start of your account number on the registration form. For example, account 123456-01 would be entered as 00123456-01.
5. Click the **Sign Up Now** button.



IMPORTANT

Already signed up for My Account?

Simply login and reset your password (if you haven't done this yet) and start exploring the new features!



If you have questions regarding your account or how to use the upgraded My Account online portal, contact us at:



CUSTOMER SERVICE

(519)-751-3522

1-(877)-871-2215



EMAIL & WEBSITE

customercare@grandbridgeenergy.com

grandbridgeenergy.com