



Station Isolation Request Form

Please complete all fields and email this form for any primary/substation isolation outage requests for maintenance. Completion of this form does not guarantee an appointment. A GrandBridge Energy Customer Service representative will contact you to confirm the date and time of your appointment.

A minimum of two (2) weeks of lead time for isolation requests is required.

Please note that we require a minimum of two business days' notice when cancelling an isolation.

Customer Information

Company Name:

Street Address:

Address Line 2:

City:

Telephone:

Cell:

Email:

Contractor Information

First:

Last:

Company:

Telephone:

Cell:

Email:

Site Contact Name:

Telephone:

Cell:

Email:

Project Details

Project Location:

Bill Costs for Isolation to Customer

To Contractor

Purchase Order Number:



GrandBridge Energy Customer Service
Email completed form to:
customercare@grandbridgeenergy.com



Purchase Order Issued By:

Date of Request Isolation:

Requested Start Time:

Requested Retore Time:

Reason for Isolation:

Note: GrandBridge Energy cannot operate customer equipment due to liability issues; therefore, the customer must have their contractor operate customer equipment. GrandBridge Energy will refuse to operate customer-owned equipment if requested, and your isolation may be cancelled. The customer is required to apply their working grounds. Please ensure you have the necessary operators on site to avoid work delays or appointment cancellations. As Controlling Authority, GrandBridge Energy locks are on all customer-owned high voltage equipment.

ESA Information

Contractor to Call ESA:

ESA Permit Number:

Notice of Collection

Personal information is collected on this form by GrandBridge Energy under the authority of the Electricity Act, S.O. 1998, Chapter 15, Schedule A. The principal purpose of the information we collect is to accurately deliver our services and billing to you and ensure that we deal only with you or individuals you have authorized. Personal information will be used only for the purpose set out in our Privacy Policy. If you have any questions about this collection, how GrandBridge Energy may use your personal information or would like further information about its privacy policies, please contact GrandBridge Energy's Chief Privacy Officer, 39 Glebe Street, Cambridge, ON, by phone at 1-877-871-2215, or by email at: privacy@grandbridgeenergy.com

Please provide your signature as your authority to submit this Station Isolation Request.

You can save, sign and email /scan the form back to GrandBridge Energy Customer Service.

Signature:



GrandBridge Energy Customer Service
Email completed form to:
customercare@grandbridgeenergy.com